

Country Inn & Suites® by Radisson, Kota

HOUSE RULES

1. Right of admission reserved.
2. Arms and ammunition not allowed.
3. Guest to ensure their children's safety themselves.
4. As per Government regulations, it is compulsory for each guest to produce a Government approved Photo Address Proof at the time of check-in.
5. Keeping in mind guest safety, other than staying guests, NO other person is allowed on guest floor without hotel permission. Photo ID of visiting guest may be required.
6. The rooms are subject to availability and on prior confirmed reservation. Reservations not guaranteed will be released at 6:00 p.m. on day of arrival.
7. Our check-in time is 1:00 p.m. and check-out time is 12:00 noon. Early check in or late check out is subject to availability and management's approval. Early check in before 9:00 a.m. and late check out after 4:00 p.m. will attract a full day tariff as additional charge.
8. As per the income tax regulations, for all payments above Rs.20000/-, the permanent account number (PAN) of the client is required. GST number required for all company events / stays.
9. Extra bedding (mattress) per person will be charged @ INR 1000 on EP, 1200 on CP, 1500 on MAP and 1800 on AP basis, Tax extra.
10. Additional supplement of *INR 2500 + tax per person will be charged on New Year's Eve (31st Dec) as mandatory cocktail and gala dinner charge.
11. The client shall be liable for Loss or Damage caused by its employees, other assistants or visitors with respect to hotel property. The loss would be recovered from the host / guest by the hotel management in addition to the billing.
12. Management is not liable for any loss / damage of belongings or personal articles like mobiles, wallet, cars, camera etc. with regards to either the client and / or their invitees during any function / stay in the hotel. Please ensure your belongings' safety yourself. Electronic safe is provided in all guest rooms. Parking is at owner's own risk.
13. As per Noise Pollution (regulation & control) rule 2000, music will not be allowed in any of the hotel venues after 10:30 p.m. In case of any Live/recorded or DJ performances arranged by host, the hotel requires host to get an event-specific Phonographic Performance License from the PPL department, Rajasthan.
14. "Prohibition of Smoking in Public Places Rules, 2008" came into effect October 2, 2008. In view thereof, smoking in all rooms, public areas etc. of the hotel is strictly prohibited. We are a 100% non-smoking hotel.
15. WEDDING Rooms will be serviced by housekeeping ONLY in guest presence.
16. Pets not allowed.

CANCELLATION POLICY

- Any cancellation for up to 5 rooms received within 24 hours prior to date of arrival will be subject to 1 night's room charge as retention.
- Any cancellation for 6 to 10 rooms received within 3 days prior to date of arrival will be subject to 1 night's room charge as retention.
- Any cancellation for 11 rooms and above received within 30 days prior to date of arrival will be subject to 1 night's room charge as retention.
- Cancellations received before the above approved time frame will be accepted without any extra charges. Time calculation done from check in time of 1:00 p.m.